

RHETT HANCOCK

(208) 283-2763 | hancockrhett@gmail.com

github.com/rhettancock
linkedin.com/in/rhett-hancock

EDUCATION

B.S. Computer Science | Boise State University, *Graduated May 2020*

- **Electives:** Computer Graphics, Web Development, Databases, Ethical Hacking, Cryptology

Meridian Technical Charter High School | Principal's Honor Roll, *Graduated May 2013*

EMPLOYMENT

Front-End Engineer | *Bodybuilding.com, Jan 2018 – Aug 2020*

- Collaborated on the redesign and development of a custom help center webapp using Adobe Photoshop, JavaScript & jQuery. Successfully launched with 1,200+ average daily views and achieved decrease in related contacts to the customer service center.
- Converted 650+ unique Photoshop designs into functional, responsive, accessible, seo-friendly & cross-browser compatible HTML, CSS, JavaScript & jQuery content.

Documentation Specialist | *Bodybuilding.com, Jul 2017 – Jan 2018*

- Documented & revised 250+ operating procedures, authored library of 200+ email & live chat canned responses, developed custom website theme, organized and maintained internal knowledge base website for customer service center of 150+ employees.
- Assisted with testing, configuration & deployment of Bold360 live chat system.

Customer Service Representative | *Bodybuilding.com, Feb 2016 – Jul 2017*

- Assisted 12,000+ customers with resolving order errors and provided tailored consultations on fitness, supplements & nutrition as a top performing agent.

WordPress Support Analyst | *Boise State University (OIT), Jun 2014 – Feb 2016*

- Created & configured new WordPress sites, installed & configured plugins, resolved support tickets and performed regular updates & maintenance on 740+ university websites.
- Trained 50+ faculty & staff members on how to use WordPress.

Website Designer & Developer | *SocialEyes Marketing, Jun 2012 – Jun 2014*

- Assembled and managed a small team of website designers & developers that built 75+ custom WordPress themes for a variety of local & national clients.
- Created logos, business cards, brochures, flyers, restaurant menus, wine labels, and more using Adobe Photoshop and Illustrator.
- Completed 280-hour internship building embedded microsites using HTML, CSS, JavaScript, jQuery and designing social media marketing & branding assets.

PROJECTS

MSWEEPER | *Personal Programming Project, Spring 2020*

- Redesigned & recreated the popular Minesweeper computer game as a browser app playable on desktop & mobile. Used Node.js, Express.js, SocketIO, JavaScript, HTML & CSS.

JDBC Gradebook | *Databases Course Project, Spring 2020*

- Created the database schema, diagramed and developed a command-line interface gradebook program using Java, the JDBC driver, and SQL.

Micron Global Quality Crossword | *Senior Design Group Project, Fall 2019*

- Designed (Adobe XD) and developed the front-end (HTML, CSS, JavaScript) for an online crossword puzzle app, launched successfully on schedule and used by 5,000+ employees.

WebGL 3D Terrain Generator | *Computer Graphics Course Project, Fall 2019*

- Created 3D terrain generation algorithm & visualizer tool with realistic dynamically generated directional lighting & custom shaders using WebGL & JavaScript.

Astro-trivia.com | *Web Development Course Project, Fall 2019*

- Designed & developed astronomy trivia website with dynamically generated questions and account registration & login system. Used HTML, CSS, JavaScript, jQuery, PHP & MySQL.

SKILLS

Software Engineering: Java Python C Git Agile Scrum Algorithm Analysis & Design

Full-Stack Web Development: HTML CSS JavaScript jQuery Node.js AJAX WebGL PHP SQL Database Design Search Engine Optimization WordPress Web Accessibility

Graphic Design & Media Arts: Adobe Photoshop Adobe Illustrator Adobe XD UI/UX Design Logo Design Responsive & Mobile Design Brand & Marketing Design

Other Skills: Data Security Microsoft Office PC Hardware & Assembly

ACHIEVEMENTS

Awards

- Idaho Opportunity Scholarship, *August 2019*
- Lightfoot Foundation Scholarship, *June 2013*
- Jana Nichol's Scholarship, *May 2013*

SkillsUSA Idaho State Champion

- Gold Medal in Entrepreneurship, *May 2013*
- Gold Medal in Web Design, *May 2013*

References available upon request.